**return & replacement form**

If you want to get a product returned or replaced, please fill out this application form and return it to us.

Please send your request per mail to *return@gliszen.com**.*

Please also be aware of the note down below on bottom of this form.

I/We request the return/replacement of the item listed below.

* Order number:

Type in the relevant order number.

* Item Number(s)

Type in the relevant item number(s).

* Date of order:

Select relevant date of order.

* Received on:

(Keep free if still not received)

Select date of delivery.

* Name of consumer(s):

Type in your full name as registered at Gliszen.com.

* What do you desire to get done?

To return To replace

 [ ]  [ ]

* Please tell us the reason that made you return and / or replace the product(s) in the table below.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No |  Item no | to small / narrow / tight | to big / wide / broad | not according to image  |
| 1.  | item no.   | [ ]   | [ ]   | [ ]   |
| 2. | item no. | [ ]   | [ ]   | [ ]   |
| 3.  | item no. | [ ]   | [ ]   | [ ]   |
| 4.  | item no. | [ ]   | [ ]   | [ ]   |
| 5.  | item no. | [ ]   | [ ]   | [ ]   |
| 6.  | item no. | [ ]   | [ ]   | [ ]   |
| 7.  | item no. | [ ]   | [ ]   | [ ]   |
| 8.  | item no. | [ ]   | [ ]   | [ ]   |
| 9.  | item no. | [ ]   | [ ]   | [ ]   |
| 10.  | item no. | [ ]   | [ ]   | [ ]   |
| 11.  | item no. | [ ]   | [ ]   | [ ]   |
| 12.  | item no. | [ ]   | [ ]   | [ ]   |
| 13.  | item no. | [ ]   | [ ]   | [ ]   |
| 14.  | item no. | [ ]   | [ ]   | [ ]   |
| 15.  | item no. | [ ]   | [ ]   | [ ]   |

Note:

The right to return / replace a product does not exist per se.

It only comes into effect if the product is damaged or it is still within the withdrawal period.

For this purpose, we ask clients to fill out the withdrawal form or the complaint form, depending on the circumstances, and send it to us.

Please also read our General Terms and Conditions.

This form is only for the application for return and / or exchange as a gesture of goodwill and essentially depends on the manufacturer of the article.

All requests will therefore be forwarded to the manufacturers.

Gliszen.com will support its customers in any case where we consider the circumstances to be promising.